

INTEGRATED QHSE POLICY

Norco Group is an independently owned and managed group of Companies operating nationally with its headquarters based in Aberdeen. We are independent specialists in stored electrical energy systems. Norco conducts activities in a responsible manner, which assures the health and safety of our employees, clients and to protect the environment we work in. We strive at all times to provide products, services and equipment to meet and exceed the requirements of our customers, regulatory requirements and our management system ensuring any risks and opportunities are addressed.


Norco recognises that the disciplines of quality, health, safety and environmental management are an integral part of its management function. The company views these as a primary responsibility and to be the key to a good business in adopting appropriate standards. Norco management regularly review any internal and external issues to ensure we achieve the intended results of our management system and provide leadership and commitment towards our strategic goal conducting SWOT analysis reviews and management meetings.

Norco has developed a Management System based on the requirements of ISO 9001:2015 and adapting processes from ISO 14001 and OHSAS 18001. Management places strong emphasis on continuous improvement in our activities in order to consistently exceed the requirements of our customers, our business will be conducted according to the following principles;

- Demonstrate and promote leadership commitment and personal involvement thus ensuring the health and safety of our employees, the protection of the environment and the delivery of quality products and services
- Senior management must lead by example
- Every employee is responsible not only for their own safety, but for the safety of others around them
- Safety is always our first priority
- Comply with all applicable statutory laws and statutory regulations
- Provide high quality products and services to fully satisfy customer requirements
- Follow a concept of continuous improvement and make the best use of our management resources in all quality matters
- Set Quality, Health, Safety and Environment performance objectives, measure results, assess and continually improve processes, services and product quality, through the use of an effective management system. Communicate throughout business and the interested parties.
- Ensuring activities are conducted safely

This policy will be reviewed at regular periods however no longer than 2 years.

Signature

A handwritten signature in black ink, appearing to read "LR", written over a horizontal line.

Leonard Robertson
Director
Norco Group Limited

Date: 17/05/2018